

Text transcript for Find out about MyRevenues video

Timecode		Description of caption
From	To	
00:01	00:05	Find out about MyRevenues from the Borough Council of King's Lynn & West Norfolk
00:07	00:11	MyRevenues is a new service to access your Council Tax, Benefits & NNDR accounts
00:13	00:17	MyRevenues allows you to securely access our services 24/7
00:18	00:22	Access your information on any device, whenever you choose
00:23	00:27	View personalised information about your accounts
00:29	00:33	Submit forms and track their progress
00:34	00:38	Registering for an account is easy
00:40	00:44	You'll need an email address, a reference number and answer a few easy questions
00:45	01:14	Demonstration of a customer registering for an account
01:15	01:19	We will email you a link to activate your account
01:20	01:24	Once activated, you can sign in and access our services
01:25	01:48	Demonstration of a customer using MyAccount
01:50	01:55	Submit a request for service with our wide range of forms
01:56	02:02	You can save forms and come back to them later
02:03	02:08	Once submitted, you can track a form's progress

02:09	End	To sign up and find out more, visit https://www.west-norfolk.gov.uk/myrevenues
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